

NOD32, DELIVERING MULTI-LOCATION NETWORK PROTECTION



Shadow Mountain Ministries based in El Cajon, CA, is comprised of a 5,000-member church (www.shadowmountain.org), a K-12 school district (www.christianunified.com) with 1,200 students, San Diego Christian College (www.sdcc.edu) with 650 students (250 residential) and the Southern California Seminary (www.socalsem.edu) with 250 non-residential students.

The Situation:

Shadow Mountain Ministries was using the McAfee® anti-virus solution for organization-wide antivirus protection. The product, although sufficient when implemented, no longer met their changing needs, primarily due to ongoing costs brought on by weak central management. They required a more flexible, cost-effective solution that could protect all the computers on their network, which included staff and student-owned computers, as well as the network itself.

Goals and Objectives:

Specifically, Shadow Mountain was looking for a product with strong management capabilities for easy administration, one that was economical and required minimal desktop resources.

Quick Facts:

Industry

- › Non-profit
- › Education (K-12 and higher education)

IT Infrastructure

- › Windows 2000/2003
- › Novell 6.0

Number of Users

- › 600 staff and faculty
- › 250 residential students

Return on Investment:

- › \$3,000 savings in licensing costs over a two-year period (expected)
- › Decrease in Help Desk support costs due to better desktop security (expected)
- › Improved service to residential students, due to stronger security on their personal computers (expected)



Essential Security
against Evolving Threats

NOD32
antivirus system

NOD32, DELIVERING MULTI-LOCATION NETWORK PROTECTION

The Solution:

Shadow Mountain considered a number of options in addition to NOD32, including upgrading McAfee. That option was rejected because of issues with support and management tools, availability and cost. Norton was considered as well, but rejected as too expensive an option for the number of computers Shadow Mountain needed to protect.

They evaluated all of their choices and decided to implement NOD32, which gave them exactly what they needed. It was a strong antivirus product, cost-effective with robust management functions and it used a relatively small amount of desktop resources.

After only a few days of testing, implementation of NOD32 in June 2005 was quick and easy. All that was required for installation was a script, developed in-house by Shadow Mountain, to distribute NOD32 to the desktops.

In addition to strong network protection, NOD32 safeguards approximately 850 computers running Windows 2000/2003 and Novell 6.0. The product has delivered as promised, giving Shadow Mountain an easily-managed, multi-year solution that has freed some of their IT resources for other projects. NOD32 has also given them a benefit over and above heavy-duty antivirus protection: a strong tool in the fight against adware.

“Shadow Mountain has been very satisfied with NOD32 as a cost-effective antivirus solution for our church and schools. It was easy to implement and support from ESET has been excellent.”

Jerry Harder, Chief Technology Officer