CASE STUDY:
NOMURA RESEARCH INSTITUTE ASIA PACIFIC

NOMURA

THE COMPANY

Stephen Lim is the Manager of Deputy Department Head for Nomura Research Institute Asia Pacific, which provides IT system development for financial, logistics and manufacturing industries. They focus on building network infrastructure solutions to local Japanese companies and other South East Asian countries since 1984. Nomura has over 100 computers to support customer's business operations, running day-to-day formulating strategies to strive efficiency.

LONG-TERM PROTECTION

Being entrusted with huge clientele, Nomura knew the need to be protected by a reliable computer security solution against virus attacks and they continuously preferred ESET for 5 years. Because previously Nomura faced challenges using other antivirus brands due to virus pattern availability where signature updates are not up to date. "Although they might change now, but ESET is constantly efficient throughout the years," said Stephen Lim.

Other than timely signature updates, furthermore Stephen expects quick and fast response from the vendor. His satisfactions are met from ESET free email and telephone support services by a team of dedicated local technical officers.

IMPROVED MY BUSINESS

"The price is competitive," said Stephen Lim with delight. This inevitably reduces the company operational cost and increases its productivity. "The best part is ESET does not take up much computer resources and it is easy to deploy," he added on. As a result computer systems can runs faster which is crucial for Nomura to respond to their clients without experiencing downtime. When asked about his favorite ESET function, Stephen liked Device Control which allows disabling of USB devices. He explained from company point of view, company data can be better protected by it. Employees are controlled from duplicating documents as and when they like.

THE RESULT

Overall ESET is an attractive security solution protecting confidential data internally and externally which improves business facilitations. Stephen said if another IT manager is considering ESET, they will definitely have a peace of mind. ESET is so easy to use and at the same time efficient, it is a highly recommend product.

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3 GOOD REASONS TO USE ESET ENDPOINT SOLUTIONS

BUILT TO BE LIGHT AND EFFICIENT
The unique build of ESET Endpoint Solutions with focus on small system demands has been optimized to perfectly match any system environment, ensuring fast startup and smooth performance while delivering a consistent level of security.

REMOTE ADMINISTRATION
Manage the security across thousands of endpoints from a single console. Take advantage of features such as randomized execution of selected tasks to load balance tasks on the network and real-time web dashboard displaying critical information about network security.

CLOUD-POWERED REPUTATION
ESET Endpoint Solutions deliver advanced protection to company endpoints. The proven ThreatSense scanning engine combined with ESET Live Grid optimized scanning based on whitelisting of "safe" files deliver precise detection of malware, making the solution highly effective against emerging threats.

PRODUCTS USED BY THE CUSTOMER

ESET NOD32 ANTIVIRUS 4 BUSINESS EDITION
Proven antivirus and antispyware that delivers proactive protection for businesses large and small. The solution is complemented by ESET Remote Administrator - a central administration tool that allows for remote installation of security software, enforcing security policies, running remote scans and more.

ESET MAIL SECURITY FOR LINUX/BSD/SOLARIS
The solution safeguards the company email communication at the server level. All messages are thoroughly checked by antivirus and antispam modules, protecting users' mailboxes from unwanted content and malware.

ESET GATEWAY SECURITY LINUX/BSD/SOLARIS
ESET Gateway Security protects HTTP and FTP gateways against known and emerging viruses, worms, trojans, spyware, spam, and other Internet threats. For systems with heavy network traffic, the solution features a small footprint and quick response that allow them to thrive and perform at their best.

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