

# CASE STUDY: TECO ELECTRIC & MACHINERY



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*Cheong Yew Nam, Head of Information Technology, TECO Singapore*

**TECO ELECTRIC & MACHINERY**

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## THE COMPANY

TECO Electric & Machinery is the leader in motor industry since 1888, a multinational corporation with over 50 years of motor experience. The head office in Taiwan established TECO Singapore in 1972 also set up many subsidiaries in South East Asia. TECO is acclaimed as one of the top 5 motor manufacturers in the world expertise in electrical equipments. Their motors were deployed in numerous governmental projects including Singapore Mass Rapid Transit, Land Transport Authority, Public Utilities Board, Housing Development Board, Jurong Town Council and Changi Airport.

## SECURITY CHALLENGE

TECO Singapore Head of Information Technology Cheong Yew Nam said securing of all endpoints is the greatest challenge in the company. While he needs to manage over 100 computers, laptops and machineries in the company, it is natural for Cheong to demand for zero virus outbreaks and malware attacks.

Cheong added on saying "educating employee on how to protect themselves from viruses is also crucial". When asked about TECO problems faced by previous antivirus, Cheong said the brand exited Singapore presence hence the company decided to look for a replacement product after their subscription ended.

## BRAND DECISION

The decision process for an antivirus brand went through comprehensive selection by Cheong and his team. "While we were doing product comparison analysis, ESET NOD32 Antivirus was the best choice because it can support older computer systems of Windows 2000 and XP that are still running on Pentium 4. Furthermore Symantec and Kaspersky cannot take the load of the old computers due to their weakness in heavy resources consumption," said Cheong. The Head of Information Technology go on to accolade ESET for being "resource lean" and intelligently uses low resources to achieve overall fast computer performance.

## THE RESULT

After implementing ESET, TECO computers visibly improved by experiencing faster scanning speed that will not hog too much resource. The rate of detection is also faster and more efficient than other competitor's products. Cheong compared from experience and found that Sophos detection rate is lower than ESET.

Moreover from the technical perspective, ESET can deploy all computers very easily using ESET Remote Administrator whom Cheong acclaimed it as his most favorite tool after witnessing the power.

TECO Singapore had been secured with ESET Endpoint Antivirus for 6 years and will continue to experience efficient detection and removal without data and time lost all the way through ESET's trustworthiness.



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