

NOD32, CROSSING THE GLOBE WITH DATA PROTECTION

EASTEK INTERNATIONAL

Eastek International (www.eastek-intl.com) is an international ISO 9001 certified contract manufacturing facility offering complete solutions for printed circuit board assembly, using the latest technology in manufacture and testing. Eastek employs simple fundamentals and quality that allows them to provide customers with agile, flexible and low-cost manufacturing solutions.

The company has offices in the U.S., China and Hong Kong.

The Situation:

Eastek had been using Computer Associates' Inoculate 2000 antivirus program for their offices in the U.S and Asia. It worked appropriately, but wasn't really sufficient for their needs. The product was easily disabled; Eastek employees were turning it off because it would slow down the performance of their PCs, or at times even freeze completely. This exposed Eastek to all kinds of risk from viruses as well as adware and spyware.

The IT staff was having a rough time. In addition to constantly worrying about potential virus issues, Inoculate was tough to keep up to date, and installation on new PCs was time consuming and awkward.

Goals and Objectives:

Eastek International was looking for a product with a smaller footprint, one that required less hands on updating/installing, with limited user interaction and one that offered user preference restrictions. They needed a program that employees couldn't turn off at will.

Quick Facts:

Industry

- › Contract Manufacturing

IT Infrastructure

- › Windows 98se, 2000, XP
- › SUSE/CentOS Linux

Number of Users

- › 200 international licenses

Return on Investment:

- › No users down from viruses
- › No risk of sending viruses outside the organization

NOD32

Antivirus System

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The Solution:

Eastek explored several antivirus options before implementing NOD32 throughout their organization, including antivirus products by Computer Associates, Symantec and McAfee. All were eliminated, for reasons varying from price, to the amount of resources required and the limited updates offered by the various products. NOD32 blew past the competition – its price fell within Eastek’s budget, showed no noticeable slowdown when implemented on PCs and the updates offered were more than sufficient.

Implementation in Q1 2003 for approximately 200 users on Windows 98se, 2000, XP and SUSE/Cent Linux was smooth and efficient. Installation in the U.S. office required only 3 hours. The offices in China and Hong Kong needed a week, but that included both implementation and training.

Changes were immediately noticeable in the company’s daily activities. Offices in Hong Kong and China reported significantly fewer computer infections, less complaints in all offices related to slow file transfers, and most importantly, a sense of security and calm came to the entire organization, with the knowledge that it was securely protected.

The daily virus definition updates received from NOD32 are a huge help. No users have reported being down from infections, and no one at Eastek worries about sending viruses to customers.

“Small footprint, fast, easy to manage. I’ve not had to mess with removing viruses from user’s computers since we installed it on all our computers.”

*Brian Trudeau
Network Administrator*